

# THE MARSID • M & M GROUP

PRINTING • GRAPHICS • MAILING • FULFILLMENT

Please help us to improve our services with this quick questionnaire:

Please take some time to fill out the following information and mail, email, or fax back to 516-997-5739. This form is also available online and can be filled out and submitted directly from our website.

If you prefer submitting this form online please visit [www.mmprint.com/survey](http://www.mmprint.com/survey)

- 1) **How do you rate our level of customer service?**      Excellent - Good - Fair - Poor      (Please circle one)
- 2) **How do you rate our quality of printing?**      Excellent - Good - Fair - Poor      (Please circle one)
- 3) **How do you rate our turnaround time?**      Excellent - Good - Fair - Poor      (Please circle one)
- 4) **Please elaborate on any of these with which you have specific praise / concerns:**

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- 5) **How likely is it that you would recommend our company to a friend or colleague?**

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Please feel free to include any specific instances when you feel you have been treated with exemplary service for inclusion in this section. Even in the unfortunate circumstance you have been displeased with our services, we would still like to know so we can improve our methods. There is no such thing as bad feedback. If you would like to remain anonymous - simply leave out your contact info, your comments are still very important to us.

If you prefer to email your response, please send to [info@mmprint.com](mailto:info@mmprint.com)

**Name:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Comments:**

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If you have any questions regarding this correspondence, please do not hesitate to call me directly. I thank you for your time and appreciate your willingness to help.

Sincerely,

**Cliff Krauter**

Director of Marketing & IT

**The Marsid-M&M Group**

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